

RCC Institute of Information Technology

Library Feedback /Suggestion Form

The Library of RCCIIT aims to improve its products and services continuously. Your feedback about the library, or what you would like to see your library differently, is therefore essential to us. You can use this form to communicate your suggestions, comments or complaints to us.

You visit the library Daily/Weekly/Monthly/When Required/Never

S. No.	Your comments on	Highly Satisfied	Satisfied	Not Satisfied*
1	Existing library rules and regulations			
2	Library Working Hours (9 AM to 7 PM)			
3	Availability of library resources			
	Hard Copy Books			
	E Books			
	Hard Copy Journals/Magazines			
	Online Journals/Magazine			
	Newspaper/Job News			
4	Quality of library resources available			
	Hard Copy Books			
	E Books			
	Hard Copy Journals/Magazines			
	Online Journals/Magazines			
	News Paper and Job News			
5	Quantity of library resources available			
	Hard Copy Books			
	E Books			
	Hard Copy Journals/Magazine			
	Online Journals/Magazines			
	News Paper/Job News			

6	Availability/Services of library staff			
7	Co-operation of library staff			
8	Availability of library services/facilities			
	Reading/Reference			
	Issue/Return			
	Book Bank			
	Overnight Issue			
	Digital Archives			
	Photocopy			
	New Arrival Display			
	Institutional Membership (BCL, DELNET)			
	Multimedia/ Internet			

Suggestions For Improvement:

Faculty/Student with Roll No :

Department :

E-mail Id :

Signature (with date) :

*If not satisfied kindly fill the “**Suggestions For Improvement**”

Thank you for completing and returning this form